

## LEGAL NOTICE

XELLISS, mindful of individuals' rights, particularly with regard to automated data processing, and in a desire for transparency with its customers, has implemented a policy covering all such processing and the purposes of the latter, as well as the means of action available to individuals to enable them to exercise their rights as effectively as possible.

For any further information on the protection of personal data, we invite you to consult the website:  
<https://www.cnil.fr/>.

Data controller (as defined by Law 78-17, known as the "CNIL" Law); your data is collected by:

XELLISS, 35 avenue John F. Kennedy, L-7327 STEINSEL, LUXEMBOURG  
Share capital: 31,000 €  
Registered in Luxembourg  
Trade and companies register ("RCS") Luxembourg N°: B182 625

Intra-community VAT number: 20162202554

"The XELLISS.com website" refers to one of the following three sites:

Personal data denotes any information relating to an identified or identifiable natural person (data subject); an identifiable person is one who can be identified, directly or indirectly, in particular by reference to an identification number or to one or more factors specific to his or her physical, physiological, mental, economic, cultural or social identity.

### Legal notice

Headquarters: XELLISS, 35 avenue John F. Kennedy, L-7327 STEINSEL, LUXEMBOURG

Represented by Mr Jean-Michel LARRE

Web hosting provider : OVH, ROUBAIX France

Domain name: [www.xelliss.com](http://www.xelliss.com)

"For France, in accordance with the law dated 06.01.1978, this information may give rise to the exercise of a right of access and rectification vis-à-vis our sales department". You have the right to access, modify, rectify and delete data pertaining to you (Art. 34 of the "Informatique et Libertés" Law; English: Data protection and freedom of information). To exercise this right, please contact XELLISS, 35 avenue John F. Kennedy, L-7327 STEINSEL, LUXEMBOURG.

### Identification of the data collected; purpose and use of the data processed

In order to ensure these contractual commitments vis-à-vis its customers, XELLISS collects the data necessary for implementation of its services.

This data is collected when the customer:

- creates a personal space on one of the XELLISS sites;
- makes a request for information on one of the XELLISS sites;
- places an order on one of the XELLISS sites, or by any other means;
- navigates on one of the XELLISS sites and/or consults the products;
- takes part in a game or competition;
- contacts the customer services;
- writes an opinion/comment visible on one of the XELLISS sites.

In order to better understand the data processing carried out by XELLISS, we invite you to read the information below:

<b>PURPOSE OF TREATMENT</b>	<b>DATA TYPE</b>
<b>Management of newsletters and free subscriptions</b>  <b>Information on products, services and promotional offers</b>	Title  Name  First name(s)  Address  Telephone number  Fax number  E-mail address  Date of birth  Socio-professional category  Internal processing code allowing customer identification  IP address

	<p>Data relating to means of payment: postal or bank details, cheque and/or credit card number, credit card expiry date.</p> <p>Transaction data: transaction number, details of the purchase, subscription, goods or services subscribed to.</p> <p>Requests for documentation, trials, products purchased, services and subscriptions taken out, quantity, amount, frequency, delivery address, history of contractual relationship, product returns, origin of the sale or order, correspondence with the customer, comments from customers and potential customers, identity of the persons in charge of customer relations.</p>
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We will never use your telephone number for telemarketing; your number is used exclusively to contact you for customer service purposes.

Furthermore, if you do not wish to be bothered at all by telemarketing, you can register your telephone number at [www.bloctel.fr](http://www.bloctel.fr). This is a form of red list to prohibit telemarketing on your number. No company will be allowed to contact you on this number for canvassing purposes.

### **Data storage**

All data collected and processed is stored within the European Union.

However, in the event that one of XELLISS' subcontractors is located outside the European Union, XELLISS, in its capacity as data controller, implements all necessary measures to ensure the security of its customers' data.

If you wish to know the destination of your data (outside the European Union), we invite you to contact us by e-mail at the following address: [support@xelliss.com](mailto:support@xelliss.com)

### **Bank details**

XELLISS.com uses PAYLINE, an online payment service provider, to process payments on behalf of XELLISS customers. The payment information that you provide on the XELLISS site may be transmitted to PAYLINE in order to process your payment.

## Data retention period

The data is stored and used for a duration in accordance with the prevailing legislation.

## Right to access and rectify your data

In accordance with Law 78-17 "Informatique et Libertés" dated 6 January 1978, each person has the right to access, rectify and oppose his or her personal data.

You can exercise this right by contacting us at the following address:

- XELLISS, 35 avenue John F. Kennedy, L-7327 STEINSEL, LUXEMBOURG

Or via e-mail, to the address: [support@xelliss.com](mailto:support@xelliss.com)

In accordance with Article 40 of the aforementioned law, all applications must be accompanied by a photocopy of a valid, signed identity document and state the address at which XELLISS can contact the applicant. A reply will be sent within one month of receipt of the application.

France: In addition, and since Law n°2016-1321 dated 7 October 2016, people who wish to do so, have the possibility to organise the fate of their data following their death. For more information on the subject, you can consult the CNIL website: <https://www.cnil.fr/>.

Finally, each person has the right to the portability of the personal data they have transmitted to the data controller. This right is subject to the same conditions as the right of access and rectification.

## Password

Each username and password are unique and intended exclusively for the person who creates them.

In order to ensure data security, it is important to take the following basic precautions:

- it is recommended that your password be more than twelve characters long and include, in particular, a capital letter, numbers, a punctuation mark or a special character;
- the created password must not be linked to any element of your life;
- each account must have its own password.

## Use of "cookies"

What is a "cookie"?

A "cookie" or tracer is an electronic file deposited on a device (computer, tablet, smartphone, etc.) and read, for example, when consulting a website, reading an e-mail, installing or using software or a mobile application, regardless of the type of device used. (source: <https://www.cnil.fr/fr/cookies-traceurs-que-dit-la-loi> ).

When navigating on one of the XELLISS sites, "cookies" from the company responsible for the site concerned and/or third-party companies may be deposited on your device.

The first time you browse a XELLISS site, a banner explaining the use of "cookies" will appear. From then on, by continuing the navigation, the customer and/or potential customer will be deemed to have been informed and to have accepted the use of the said "cookies". The consent given will be valid for a period of thirteen (13) months.

Information and consent for the use of "cookies" will be given separately for each of the XELLISS websites.

## How can I control the use of "cookies"?

For more information on the use, management and deletion of "cookies", for any type of browser, please consult the following link:

<https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser>